



# LAKE OF BAYS ASSOCIATION

Annual and Special Meeting


July 8, 2017



# WHAT DOES THE DISTRICT DO?

# LOCAL GOVERNMENT IN MUSKOKA

Muskoka is **two-tier municipal** system:

- District forms the upper-tier: 
- Six Area Municipalities make up the other-tier:



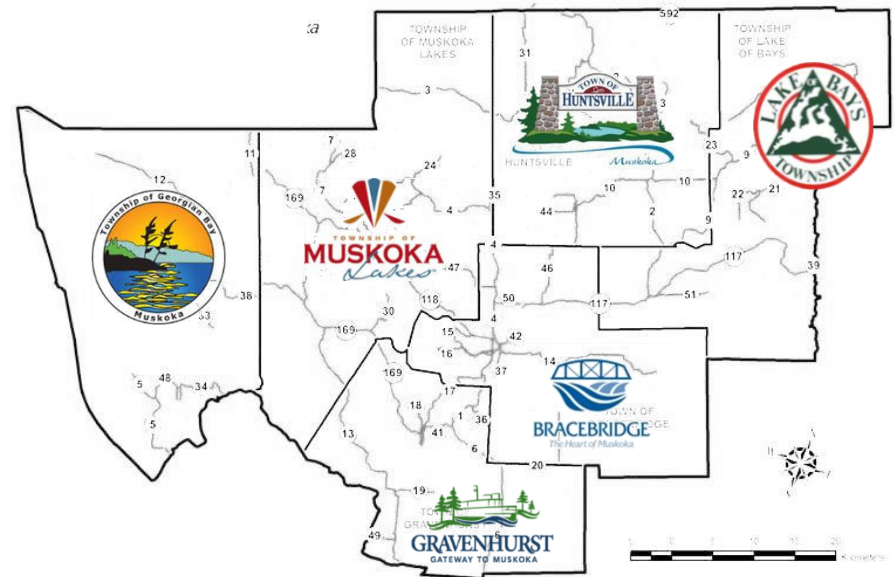
Work together to provide the best services in most cost effective manner





# MUSKOKA POPULATION AND SCALE:

- Our Population:
  - Permanent: 60,599
  - Seasonal: 85,163 (Est.)
  - Households: 48,416
- Our Landscape:
  - 4,765 sq. km in Area
  - 650+ Lakes over 8 Hectares
  - 39 Designated Significant Wetlands
  - 17 River Systems



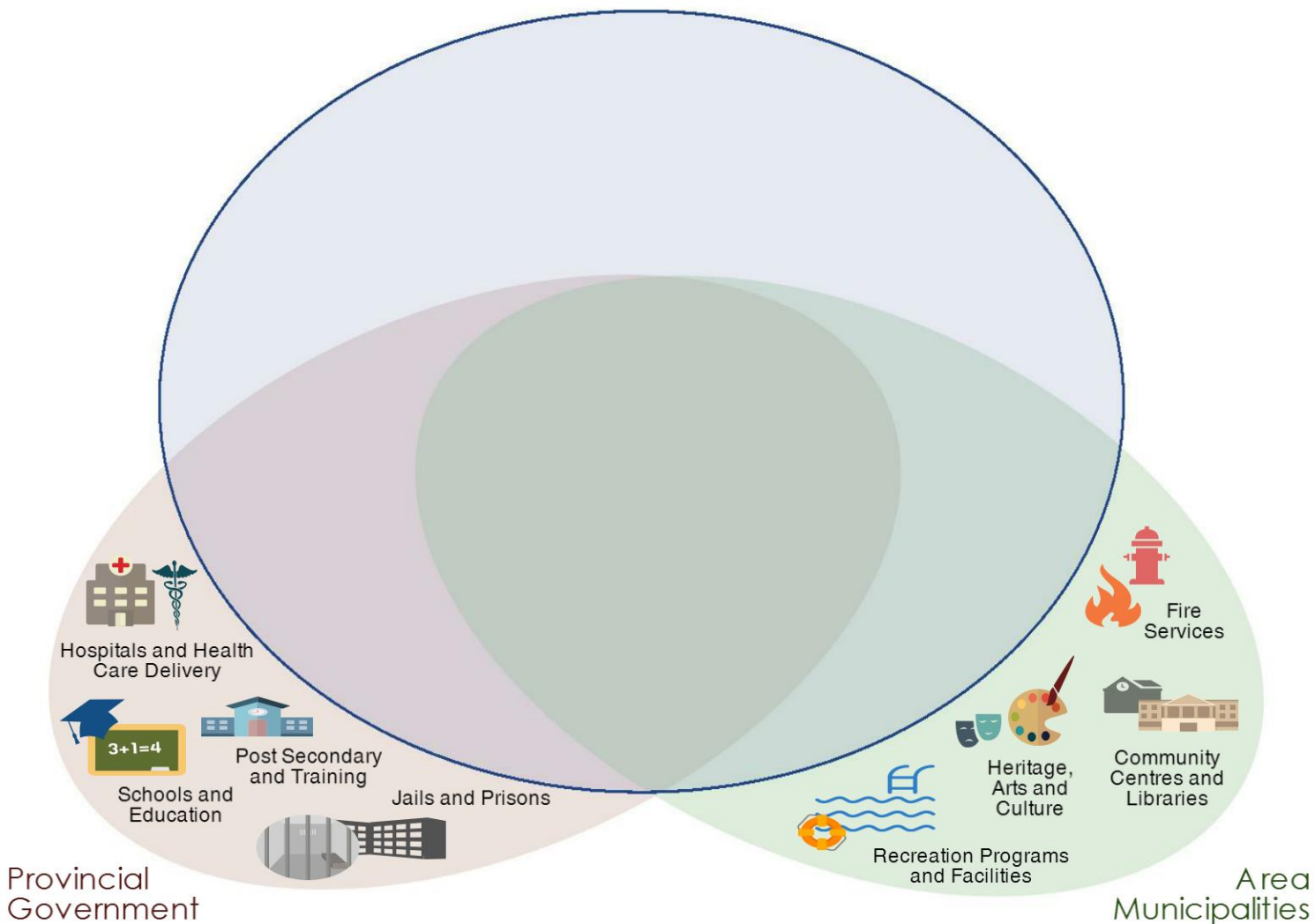
# KEY SERVICE RESPONSIBILITIES



# WHAT THE DISTRICT DOES:

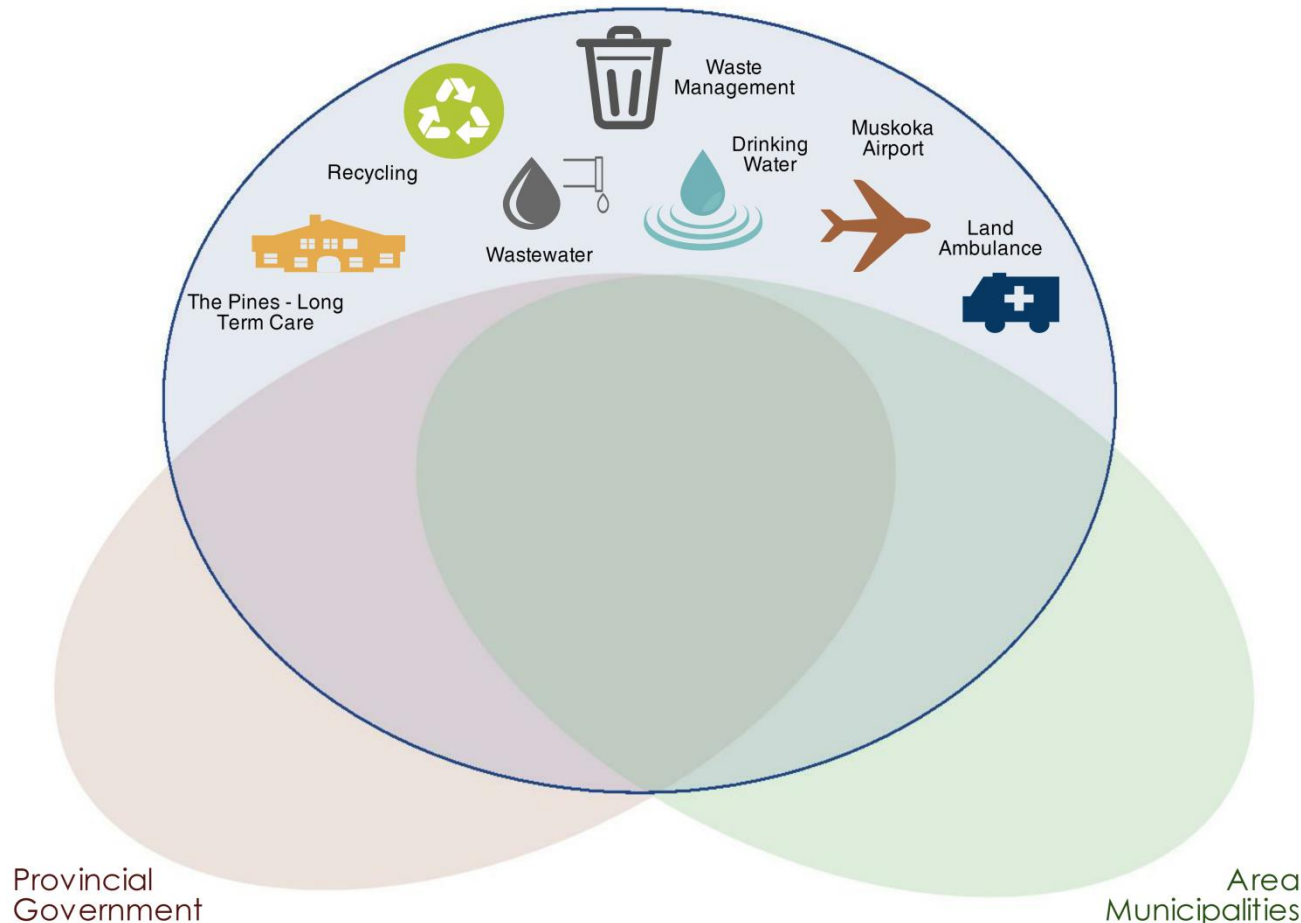


# WHAT WE DON'T DO:

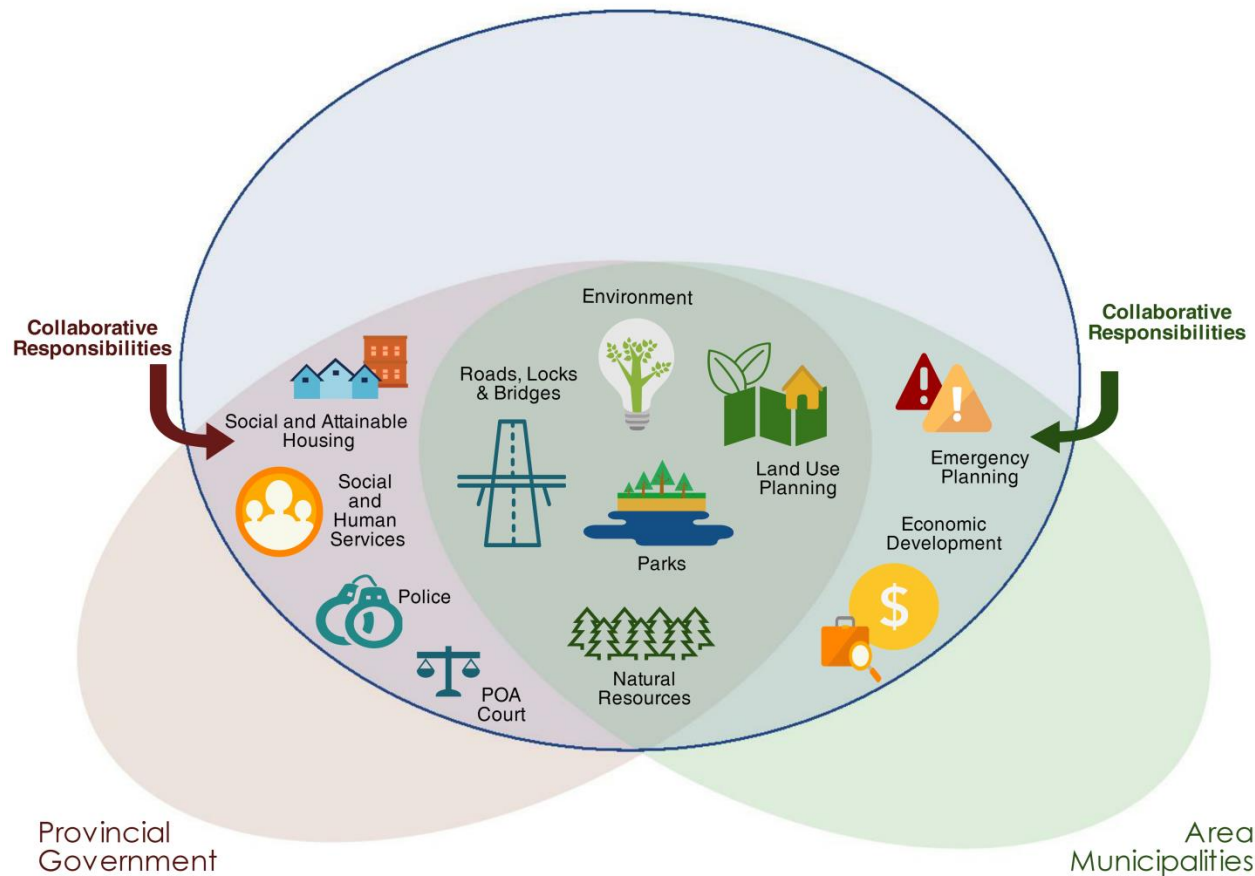




# SERVICE RESPONSIBILITIES DISTRICT IS SOLELY RESPONSIBLE FOR:



# COLLABORATIVE RESPONSIBILITIES SHARED WITH PROVINCE AND/OR AREA MUNICIPALITIES



# SCALE OF OUR SERVICES

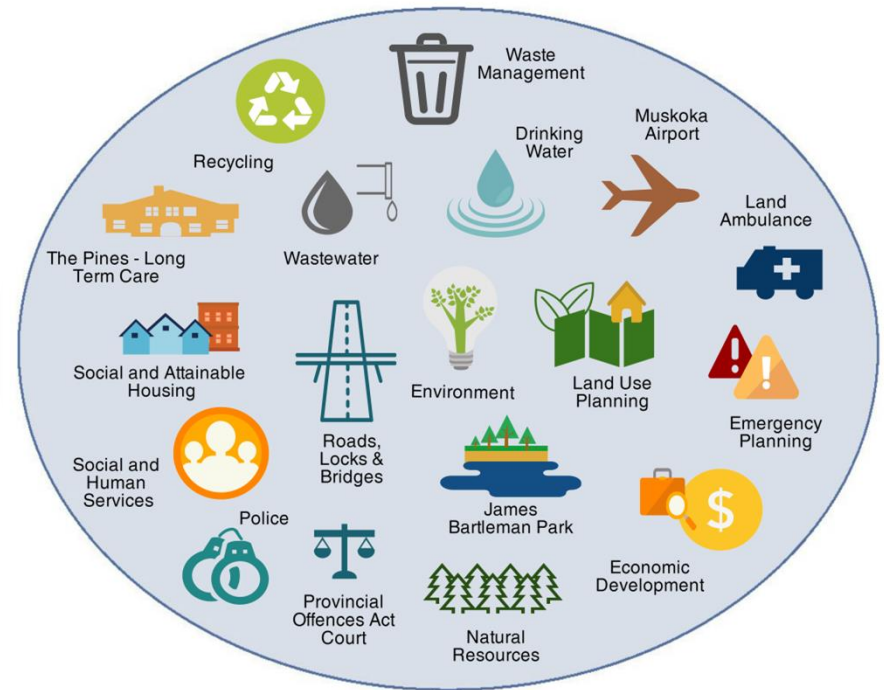
- 220+ Facilities/Sites Across District - including:
  - 20+ Social Housing Buildings - 492 Social Housing Units + 80 Seniors Affordable Housing Units (McVittie Place)
  - 18 Water/Waste Water Plants - 24/7 Service
  - 13 Ambulances + 5 Stations - 24/7 Service
  - 3 Community Services Outreach Offices
  - POA Court
  - Muskoka Airport
  - Long Term Care - 24/7 Service – 160 Beds
  - Administration
- 730 KM of District Roads
- 54 Bridges + 100's of Culverts
- 10 Waste Diversion Locations + New Rosewarne landfill



# TEAM BEHIND THE SERVICES:

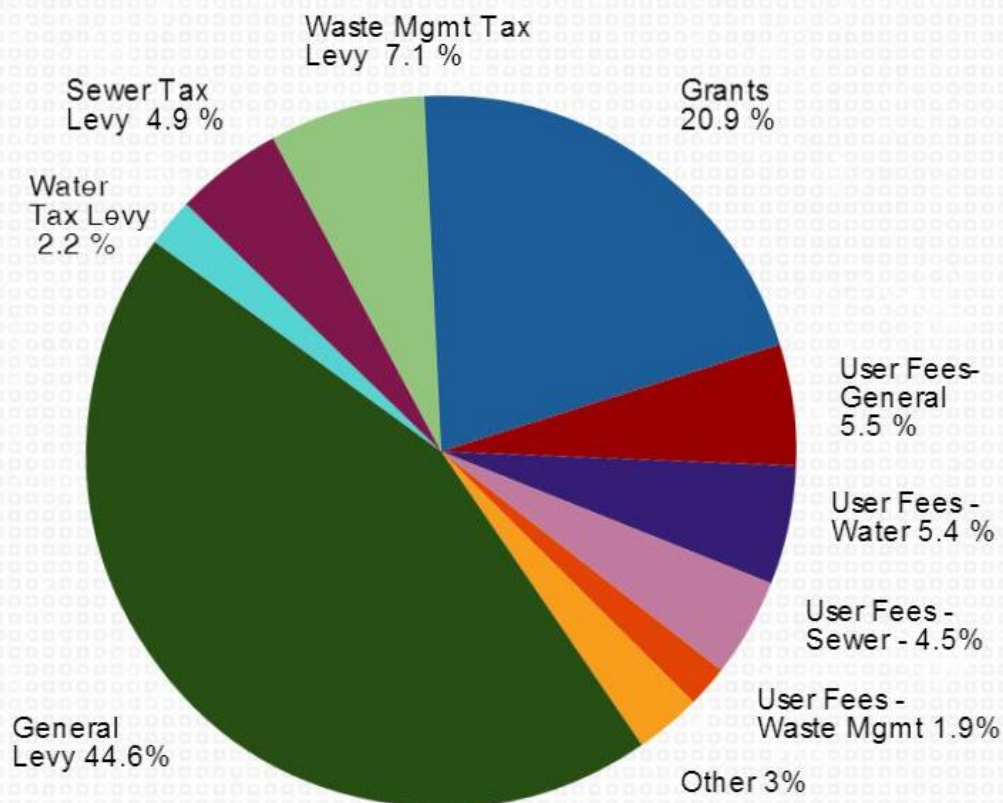
## 555 Employees:

- 265 Municipal
- 203 The Pines – Long Term Care
- 87 Muskoka Paramedic Services
- 71 % Full time
- 21% Part time
- 8% (Temp/Casual/Seasonal)
- 5 unions (77% unionized)
- Top jobs by employee:
  1. Paramedic
  2. Personal Support Worker (PSW)
  3. Water and WasteWater Operators
  4. Community Services Case Managers
  5. Registered Practical Nurses (RPN)



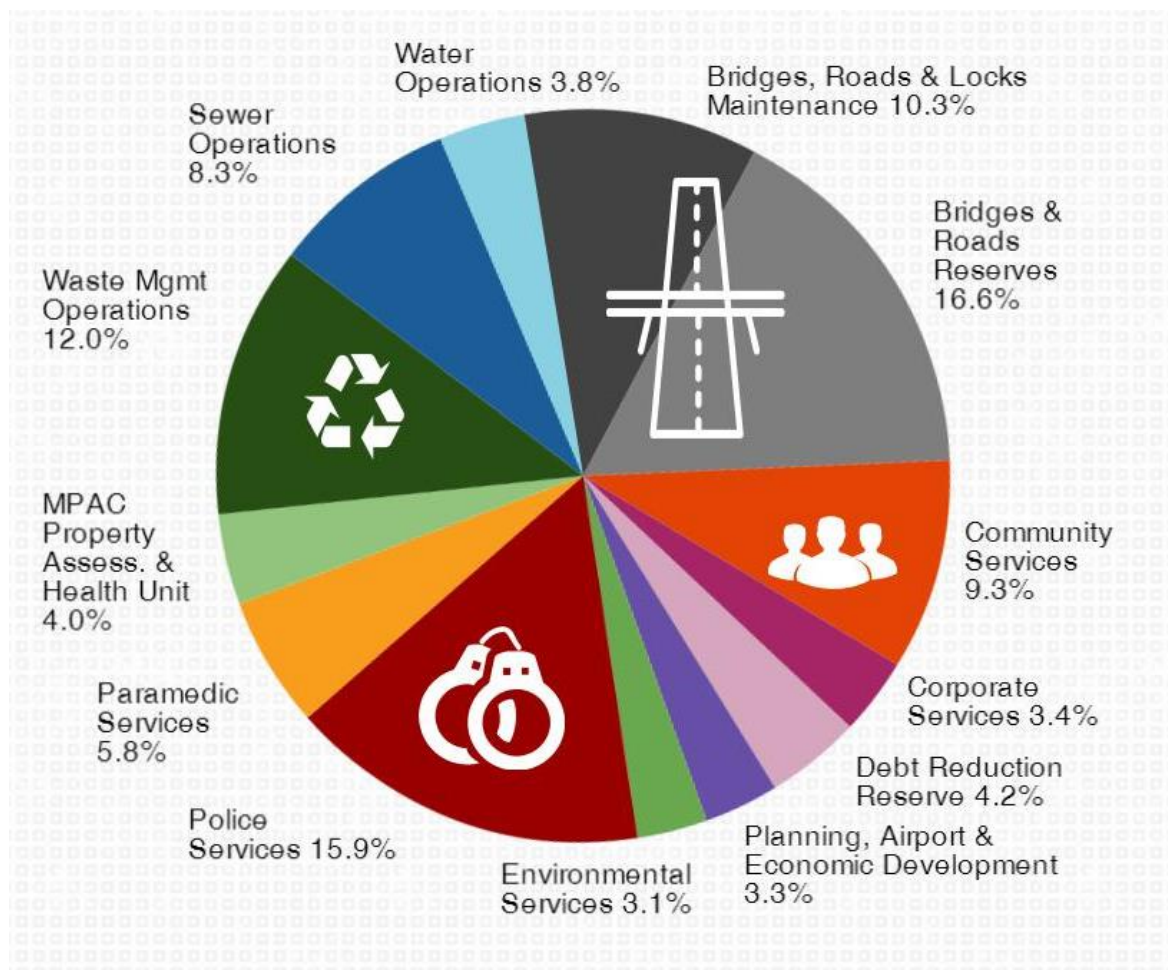


# THIS IS WHERE MONEY FOR SERVICES COMES FROM:



**2017**  
**BUDGET**  
**@ A GLANCE**

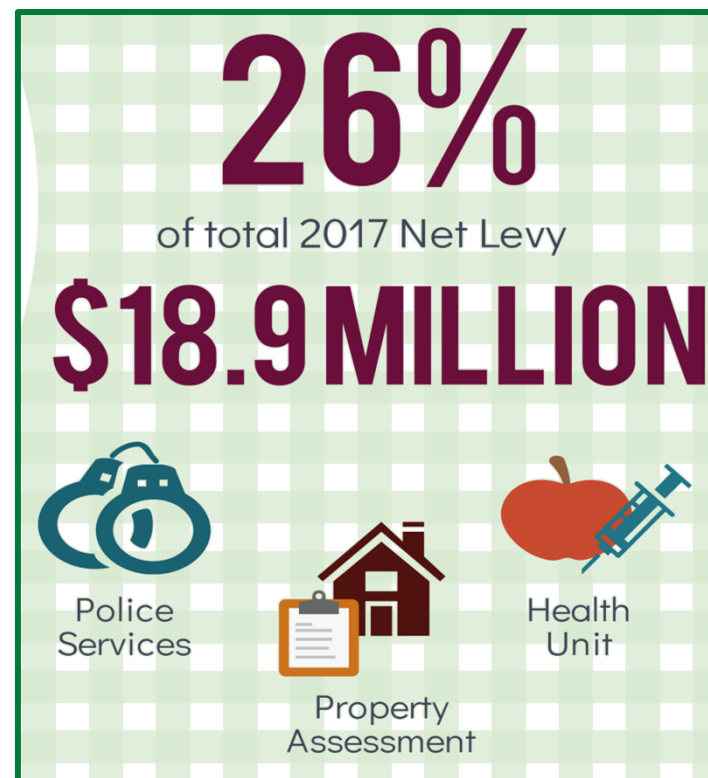
# THIS IS WHERE YOUR DISTRICT TAX DOLLARS GO:



**2017**  
**BUDGET**  
**@ A GLANCE**

# CONTRACTED SERVICES

- OPP Services
- Road Maintenance  
Snow Removal
- Waste Management  
and Recycling
- MPAC
- Health Unit







Natural Environment



Community



Infrastructure



Economy



Governance

# Strategic Priorities



October, 2016



# COMMUNITY SERVICES

**Social Assistance – Housing – Homelessness – Long-term Care – Health Planning – Community & Seniors Outreach - Children's Programs**

## Highlights:



<b>Muskoka Affordable Housing Strategy:</b>	<b>Rent Supplements ~ Development Incentives ~ Down Payment Assistance ~ Geared to Income Rents</b>
<b>The Pines Long Term Care Home</b>	<b>Top Ranked Provincially for Customer Satisfaction</b>
<b>Lead Role in Sub-Regional Health Planning</b>	<b>MAHST Health Hubs and Health Links : All Models for Future Rural Health Care</b>

## Cost Saving & Collaboration

- Community offices in area municipalities
- Use of area municipal facilities to deliver some services

# ENGINEERING AND PUBLIC WORKS

Roads – Bridges - Water – Wastewater – Recycling – Garbage -  
Environmental - Engineering

## Highlights:

District Road Network Maintenance	We don't own a single street snow plow!
Water and Wastewater	18 plants in Muskoka (60,000 pop.) vs. 2 plants for all of Windsor (220,000 pop.)
Waste Management and Recycling	1 Landfill, 8 Transfer Stations, 3 Waste Depots + 90 Remote Bins sites



### Cost Saving & Collaboration:

- Winter road maintenance
- Coordinated schedule of infrastructure maintenance and construction where possible

# PLANNING & ECONOMIC DEVELOPMENT

Land Use Planning - Ground Water – Ec. Development – GIS – Lake System Health Programs

## Highlights:

<b>Environmental and Watershed Programs</b>	<b>Strong partnership with Watershed Council Love Your Lake Program</b>
<b>Muskoka Airport</b>	<b>Exploring Scheduled Service in Partnership with RTO 12 and Undergoing Governance Review</b>
<b>Planning and Development</b>	<b>Muskoka Official Plan Development Process Review</b>



## Cost Saving & Collaboration

- Fee for service planning support to Area Municipalities
- Coordination and delivery of up to date GIS maps and data for use by lower-tier municipalities and for public use

# CORPORATE & EMERGENCY SERVICES

Paramedic Services - Police – IT - Financial Management – Facilities

## Highlights:

<b>Muskoka Paramedic Services:</b>	<b>Moved to direct delivery of resulting in cost savings</b>
<b>Continuous Improvement Unit</b>	<b>Building Internal Efficiency and Innovation</b>
<b>POA Court</b>	<b>Processed 12, 954 Charges in 2016</b>



## Cost Saving & Collaboration

- Formal Shared IT Services with some Area Municipalities
- Fee for Service Legal and HR support
- Joint RFPs with Area Municipalities
- Shared construction re: Bracebridge fire and ambulance station

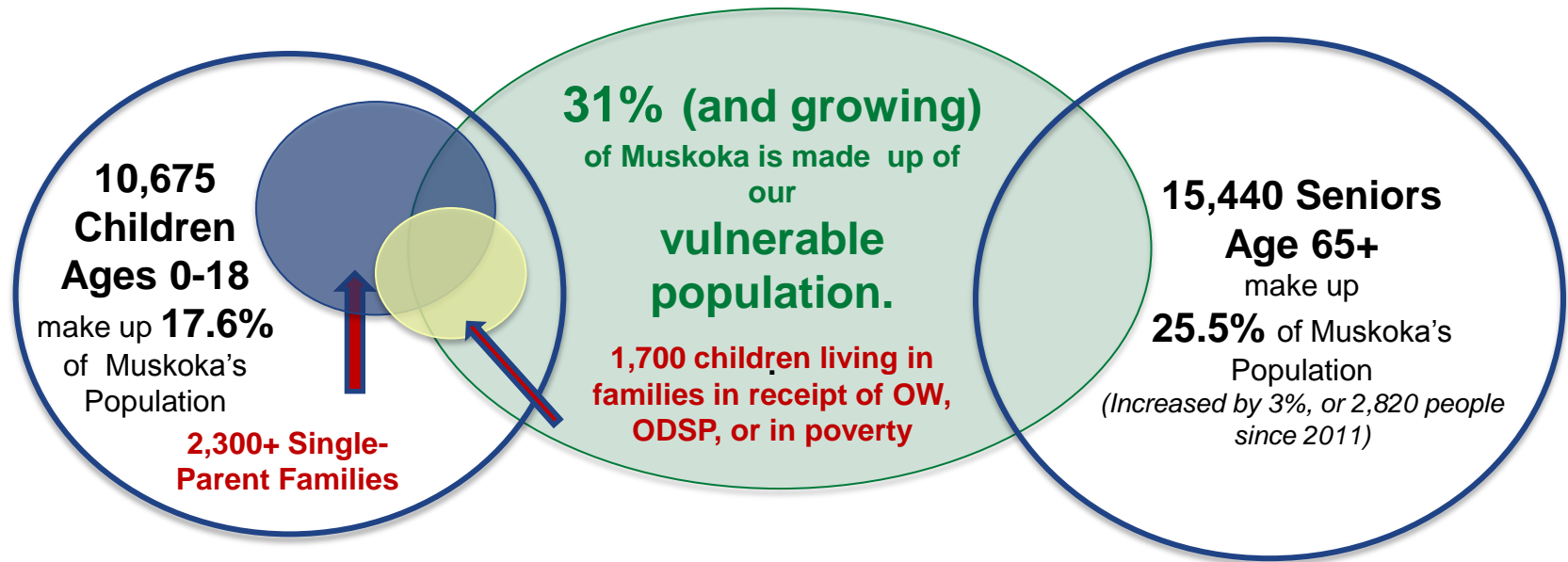
## ADMINISTRATION

CAO – Clerk – Legal - Human Resources – Continuous Improvement Unit



# LEARN MORE ABOUT YOUR MUSKOKA!

# MUSKOKA'S DEMOGRAPHIC LANDSCAPE



## Average Age

Muskoka	Ontario
47.1	41.0

## Population Age 55+

Muskoka	Ontario
43.5%	30.4%

Many **families with children** are living with **low income, disabilities**, are **single parents**, or are currently on **social assistance or disability support.**

2016 StatsCan Census Data

# SOCIO-ECONOMIC CHALLENGES

- Poverty, Employment/Income & Housing:

12% of residents are living in poverty

20% of residents have not completed high school or beyond, ages 25-64 years

Average employment income in Muskoka is 17% lower than the Province

Muskoka: \$50,675 Ontario: \$61,496

In 2011 5,685 households were spending more than 30% of total income on shelter costs

*Stats were derived from StatsCan Census 2011, Census 2016, 2011 National Household Survey, and Muskoka Community Services.*

# SOCIO-ECONOMIC CHALLENGES

- Barriers to Youth and Aging Population:

Muskoka youth unemployment was 14% 2014, which was about twice the rate for the general population

Youth face particular challenges representing significant percentage of Ontario Works recipients

43.5% of Muskoka residents are over the age of 55, including 25.6% over the age of 65.




# EXPLORE YOUR MUSKOKA

# MAPPING YOUR MUSKOKA


- GIS – Muskoka Web Map demo



<https://muskoka.on.ca/Exp>

 **Muskoka Web Map**

<https://map.muskoka.on.ca/Exponare/>

 **THE DISTRICT MUNICIPALITY OF MUSKOKA**  
*Managing Our Legacy Together*

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Welcome to the Muskoka Web Map. The District Municipality of Muskoka's GIS department strives to make our geographic data available and accessible to everybody in an easy to use interface. To begin exploring the beauty of Muskoka, click on the Muskoka Web Map button below. If you are browsing on a mobile device then click on the Muskoka Web Map for Mobile button.

**CLICK HERE** → 

The Muskoka Web Map comes with a clean and efficient public interface. Some of the features include setting layer transparency, layer re-ordering, annotations, collapsible panels, and support for all current browsers.

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Muskoka Web Map is mobile. With most of the features of the standard Muskoka Web Map on your smart phone, you can use our application anywhere and on the go. Mobile has powerful features like quick info, query/search, measurement and above all touch support for iPhone and Android devices.

# **HOW CAN WE ENGAGE MORE WITH EACH OTHER?**

# TELL US MORE ABOUT YOU!

## 2017 Muskoka Second Home Survey

- Opportunity to collect voices of seasonal residents so that we can serve you better
- Informs long term planning for programs, services and infrastructure



[www.muskoka.on.ca/2ndhomestudy](http://www.muskoka.on.ca/2ndhomestudy)

# WHAT IS IMPORTANT TO YOU?

## Muskoka Official Plan Review



- Upcoming Consultations
  - Public Open House
    - Saturday, July 15, 2017 – 9:00 to 11:00 a.m.
  - Resort Industry Stakeholder Meeting
    - Monday, July 17, 2017 – 10:00 a.m. to 12:00 p.m.
  - Development Community Stakeholder Meeting
    - Monday, July 17, 2017 – 1:30 to 3:30 p.m.

[www.muskoka.on.ca/shapingmuskoka](http://www.muskoka.on.ca/shapingmuskoka)



# STAY INFORMED AND ENGAGED!



## KEEPING YOU CONNECTED!

 @districtmuskoka

 @districtofmuskoka

**NOTICES  
NEWS  
UPDATES**

**[muskoka.on.ca /subscribe](https://muskoka.on.ca/subscribe)**

70 Pine Street, Bracebridge Ontario P1L 1N3  
Phone: 705-645-2231 | [info@muskoka.on.ca](mailto:info@muskoka.on.ca)

## Coming Later this Month!

## Live Web-Streaming of Council Meetings

# Thank You!

# Questions?

How Can We Engage You?  
What Do You Want to Learn More About?